

HAS DMV DENIED YOUR REGISTRATION? WHAT DO I DO?

Most likely you owe motor vehicle taxes to Woodstock, or you have an emissions issue.

You **MUST** pay ALL of your motor vehicle tax bills in order to register with the DMV, not just the car you want to register.

HOW DO I PAY FOR MY MOTOR VEHICLE TAXES?

- Payments may be made:
 - In-person: by cash, check, or credit card;
 - By mail: by cash, by a bank bill-pay system; or
 - By the online system: woodstockct.gov; by credit card or e-check.

HOW FAST WILL I BE RELEASED FROM DMV?

- **In Person:** cash payments are released at midnight;
 - Checks have a 10-day clearance or personal on-line banking receipt/screenshot showing check has cleared.
 - Credit card payments will be released at midnight.
- **By mail:**
 - Checks have a 10-day clearance or personal on-line banking receipt/screenshot showing check has cleared;
- **On-line payment (there are convenience fees attached to all on-line payments):**
 - Credit card payments will be released in 48 hours (office is NOT open on Fridays),
 - Thursday payments will be processed on Monday.
 - E-checks: payments have a 10-day clearance.

WHAT IF I NEED IMMEDIATE RELEASE AND HAVE AN APPOINTMENT AT DMV?

Payment must be made by cash, certified check, money order, or credit card, but **MUST NOTIFY TAX COLLECTOR** to manually release your name from the DMV.

HOW DO I PAY ONLINE?

Go to woodstockct.gov, press "Pay Taxes Online" button/module; Search – last name, space, first initial. ANYTHING different from this will not allow you to search. Find the bill you wish to pay and click on the shopping cart. Proceed to credit card information page. If you need to edit the payment, you may do that on the last page of the payment screen. If you make a partial payment, you will NOT be cleared from the DMV.

WHAT IF I NO LONGER OWN THE VEHICLE?

You must notify our Town Assessor, Emily Carlone, and she will advise you of the paperwork she needs to adjust your bill or remove your bill from the Woodstock Tax Rolls. Emily Carlone:
assessor@woodstockct.gov, 860-928-6929 ext. 326.

**IF YOU PAY YOUR TAXES ON-TIME, YOU WILL AVOID ALL DMV REGISTRATION
CLEARANCE DENIALS**